

## Cornwall Council has pledged to...

- ✓ Help **MINIMISE** the cost of regulatory compliance, understanding the difference between legal requirement and best practice.
- ✓ Gain **AN UNDERSTANDING** of your business and **AGREE SOLUTIONS** that are best for you.
- ✓ Work with you to help your business to be **SAFE, COMPLIANT AND SUCCESSFUL**

## Did you know?

- ✓ Cornwall Council's team of regulators have more than 60,000 one-to-one contacts with local businesses every year.
- ✓ The vast majority of these interactions are to offer advice and guidance to help businesses comply with the law.
- ✓ Prosecutions are extremely rare – fewer than 30 a year across Cornwall.

For up to date information, advice and videos:  
[www.ciosgrowthhub.com](http://www.ciosgrowthhub.com)



## Getting it Right First Time

If you're setting up in business make sure you talk to Cornwall's regulatory services first.

“ We now have a clear understanding of what equipment we need in order to comply with regulations and also what is going to work for us. We particularly appreciated the regulatory officer's insight into future proofing what we build to allow for a bigger menu and more customers. We are grateful to him for helping us to get it right first time. ”



Will Sneyd, Retox Café,  
Adrenalin Quarry Adventure Centre, Liskeard

To find out more, including details of possible grants, loans, other business support and business events visit [www.ciosgrowthhub.com](http://www.ciosgrowthhub.com)

Some of our products are charged on a cost recovery basis.

Better Business for All is a national scheme led in Cornwall by the Cornwall and Isles of Scilly Local Enterprise Partnership (LEP). The LEP have joined together with Cornwall Chamber of Commerce, Federation of Small Businesses, local businesses and Cornwall Council's regulatory services to make regulations easier to understand and implement for new and established businesses.

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Cornwall, Best Partnership Winner 2016

## Helping you through the regulations



Saving you time

Saving you money

Growing your business



Cornwall Council's regulatory services are there to help

## Talk to us first

Advice and information on complying with the law is available from:

“ Working with your local regulators can save you time and money and help you grow your business ”



### ENVIRONMENTAL HEALTH

To help you meet a range of business regulatory requirements, including food safety, export and environmental advice.

[businessadvice@cornwall.gov.uk](mailto:businessadvice@cornwall.gov.uk)

0300 1234 212

### TRADING STANDARDS

For guidance on weights and measures to food labelling and product safety, as well as more specialist areas like trademarks and copyright protection.

[businessadvice@cornwall.gov.uk](mailto:businessadvice@cornwall.gov.uk)

0300 1234 212

### LICENSING

For advice on selling or supplying alcohol, entertainment, late night refreshment, bookies, other gaming activities, taxis, street trading, scrap metal and animal licences.

[businessadvice@cornwall.gov.uk](mailto:businessadvice@cornwall.gov.uk)

0300 1234 212



### ANIMAL HEALTH

For guidance on any issues involving animals, including animal feed, animal by-products, livestock market and farm animal movement controls and transportation.

[businessadvice@cornwall.gov.uk](mailto:businessadvice@cornwall.gov.uk)

0300 1234 212

### FIRE SAFETY

For expert advice on fire safety legislation and regulations for commercial premises, including undertaking a fire risk assessment.

[csadmin@fire.cornwall.gov.uk](mailto:csadmin@fire.cornwall.gov.uk)

0300 1234 232

### PLANNING

For support with seeking new premises, expanding or altering your existing premises or using your premises for new activities.

[planning@cornwall.gov.uk](mailto:planning@cornwall.gov.uk)

0300 1234 151