



“ Cornwall Council’s regulatory services are there to help... **talk to them first.** ”

“ We now have a clear understanding of what equipment we need in order to comply with regulations and also what is going to work for us. We particularly appreciated the regulatory officer’s insight into future proofing what we build to allow for a bigger menu and more customers. We are grateful to him for helping us to get it right first time. ”

Will Sneyd, Retox Café,
Adrenalin Quarry Adventure Centre, Liskeard



Cornwall Better Business for All is a partnership set up by the Cornwall & Isles of Scilly Local Enterprise Partnership between business and regulatory services to promote economic growth in Cornwall. The Better Business for All partnership includes representation small and large local businesses, Cornwall Chamber of Commerce, Federation of Small Businesses and representatives from a cross-section of regulatory services at Cornwall Council (including Environmental Health, Licensing, Trading Standards, Fire Safety, Planning and Building Control).

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Getting it right first time

A guide to regulation for start-up businesses



Getting it Right First Time

This checklist covers Cornwall Council’s regulatory services but is not exhaustive. New businesses may also need to liaise with national bodies such as the UK Border Agency (immigration and visa requirements). Cornwall Council regulators can guide you to the national regulators that are relevant to your business.

To find out more details of possible grants, loans, other business support and business events visit: www.ciosgrowthhub.com

Some of our products are charged on a cost recovery basis.

FIRE SAFETY

Fire safety legislation applies to all commercial premises and fire regulations require that you undertake a fire risk assessment.

csadmin@fire.cornwall.gov.uk

0300 1234 232

HEALTH AND SAFETY

If you are employing people, or if your premises are open to the public, it's your responsibility to make sure that anyone who comes to your workplace stays safe.

businessadvice@cornwall.gov.uk

0300 1234 212

FOOD SAFETY

If your business relates to the supply, storage, production or sale of food or drink you will need to register with Cornwall Council's food safety team. This applies even if you are preparing food from home or for free distribution, or have a mobile business or vending machines.

businessadvice@cornwall.gov.uk

0300 1234 212

“ Working with your local regulators can save you time and money and help you grow your business ”



LICENSING

Your business may need a licence, such as, selling or supplying alcohol, regulated entertainment, late night refreshment, casinos or other gaming premises, gaming machines, taxis, street trading or animal licences.

businessadvice@cornwall.gov.uk

0300 1234 212

TRADING AND CONSUMER PROTECTION LAW

Trading Standards provides advice from weights and measures to food labelling and product safety, as well as more specialist areas like trademarks and copyright protection.

businessadvice@cornwall.gov.uk

0300 1234 212

MANAGING WASTE AND ENVIRONMENTAL PROTECTION

You need to put arrangements in place to manage any waste produced by your business and where relevant, ensure controls are in place to prevent pest infestations and anything that may impact on your neighbours, such as noise, smoke, light and odour nuisance. You may also require an environmental permit.

businessadvice@cornwall.gov.uk

0300 1234 212

PLANNING AND BUILDING REGULATIONS

If you are seeking a new premises, looking to expand or alter your existing premises or thinking about using your premises for new activities, you need to consider planning and building regulations.

planning@cornwall.gov.uk

0300 1234 151