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CORNWALL
COUNCIL

Supportive Lifestyles Market Engagement Event

V. Allan & A. Thorn 1st Nov 2017

Today's agenda

- **Overview of Supportive Lifestyles Approach**

Vicki Allan & Antony Thorn

- **Outline of Procurement Process/Time Lines**

Rebecca Yorke

- **National Picture of Personalisation**

Caroline Tomlinson

What is Supported Lifestyles?

Supported Lifestyles Services (SLS) is the Adult Social Care and NHS Kernow integrated approach we are taking in Cornwall to ensure adults with eligible unmet health and social care needs are supported to live an ordinary life.

This will consist of targeted and considered support either shared with others or one to one to enable people to live as independently as possible.

Supportive Lifestyles for Adults with an eligible Health & Social

Care Need

Pathway for Supportive Lifestyles Provision

Supportive Lifestyles Ongoing Support and Continuing Health Care
(ASC Client contribution/chargeable)

Housing & Support Options

Pathway for adults with eligible Social Care Needs & Assessed and/or Continuing Health Care (CHC)

- Core & Cluster/Supported Housing Schemes
- Support in person's own home
- Existing Shared Housing Support

1. Supportive Lifestyles will provide strength based & personalised approach, working towards independence, outcomes and enablement.
2. This support can be anything from a few hours a day to wrap around 24 hour support
3. Housing options will include individual accommodation units within a scheme, existing shared housing, shared ownership or support in the person's own home
4. Support will enable & maximise individuals strengths, confidence & work towards agreed health & social care outcomes
5. Augment meaningful community opportunities/supported employment
6. Support will be creative & consider equipment & assistive technology which may promote independence
7. Support can be shared or may be individually delivered

- Individual Service Funds (ISF)/Individual Personal Commissioning (IPC)

1. Approved Providers to manage ISF/IPC, co-design, broker & support the individual to manage their personal budget to meet identified needs
2. Person-centred support offering choice & control & flexibility of support
3. Joining up health, social care & other services to enable individuals to blend & control resources available to them across the system in order to 'commission'
4. Enable individuals to develop skills & confidence to self-manage & develop partnerships with peers & community sector

This specification is inclusive of all relevant client groups, such as people with:

- A Learning Disability
- A Physical Disability
- An Acquired Brain Injury
- Sensory Loss
- A Mental Health need
- Autism
- Complex Need(s) and;
- Any other eligible Health and Social Care needs

Service Delivery

- The services provided to people within this Service Specification will comprise “**Core Shared Support (CSS)**” and/or “**One to One (1:1) hours**”
- **Core Shared Support:** are the shared Core Supportive Lifestyle Service scheme hours but also shared core hours delivered peripatetically (place to place) giving scope for hours to be spread across different services in a close geographical proximity or ‘cluster’.

The following service values and principles are required to underpin all activities undertaken by the CSS and 1:1 Care and Support Service Providers:

- People feel empowered to have the greatest possible choice and control over their lives.
- People are treated with courtesy, respect and dignity.
- People are involved in and direct any decision making that has an impact on their lives.
- People are recognised for and encouraged to use their strengths and abilities.
- People are safeguarded and protected

Supportive Lifestyles approach

The Supportive Lifestyles approach aims to maximise choice, control and independence for each individual and to provide a flexible model of support that ensures Service Providers have opportunities to be creative and innovative in their support solutions.

DVD Clip - Joe's experience

Night Time Support

- A person with eligible night time support needs will still be eligible for night time support
- Either general night support organised per person but taking into account others in the same locality, or
- Assistive technology etc
- Roaming support across a common cluster/ area

Direct Payments

- No specific rate for Direct Payments to meet support needs for people using Supportive Lifestyle Services – worked out during the assessment and Care and Support Planning process
- Sufficient to meet eligible assessed unmet need, and
- Sufficient to be able to purchase the support from the market
- Worked out on a case by case basis.

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