

Selling to

# Cornwall Council



December 2017

## What to expect from early market engagement

As part of the Council's ongoing commitment to improving value for money, and the quality of services for the residents of Cornwall, we use a range of market engagement techniques when conducting procurement processes.

More information on our approach to early market engagement can be found on our website: <http://www.cornwall.gov.uk/business/commercial-services-and-selling-to-the-council/current-and-future-contract-opportunities/market-engagement-information/>

## Modern Slavery Helpline Launched

In December 2015, the Modern Slavery Helpline was launched and Polaris issued a request for proposals from UK non-governmental organisations (NGOs) interested in operating it. The UK's Modern Slavery Helpline and Resource Centre, and have worked with Polaris over the last few months to prepare to handle calls about cases of modern slavery within the UK. Launched in October 2016, victims and survivors of modern slavery are able to contact the Centre to learn about their options and be connected to support services.

The enhanced helpline will gather information about all types of modern slavery and human trafficking of both UK and foreign nationals. Additionally, it will collect data about how and where modern slavery is happening to identify trends and better understand the scale and nature of the crime. Google.org is providing £1 million in funding to cover Unseen's start-up and operating costs to establish the enhanced UK helpline and Polaris's role as a technical partner.

For more information please see: <https://www.modernslaveryhelpline.org/>

HM Government

**Help for adult victims of Modern Slavery**

Your rights if you've been trafficked into exploitation in the UK

Modern Slavery Helpline  
**08000 121 700**

The Salvation Army Helpline  
**0300 303 8151**

## Child Safeguarding Update

The Cornwall and Isles of Scilly Safeguarding Children Partnership (SCP) has recently published its annual report for 2016/17 which can be found on its website: <http://www.safechildren-cios.co.uk/>

A successful year with progress made across all organisations and within all its operational priorities but there is still plenty of work to be done and priorities for 2017/18 are targeting:

- Child sexual exploitation
- Child sexual abuse
- Neglect
- Domestic abuse
- Emotional wellbeing
- Understanding the quality of front-line practice through the use of meaningful auditing

The SCP has continued to provide safeguarding training and professional development. Level 3 Training is provided through our contract with Reconstruct, regular newsletters are circulated, Learning the Lessons workshops are held termly and other guidance and advice can be found [here](#)

We have completed a 'Local Learning Review' which should be published in the early autumn. The review has enabled us to highlight a number of key areas where further work is required and this will be communicated once we are in a position to publish the report.

The SCP is in the process of establishing three reference groups to improve our communication across the whole of Cornwall and the Isles of Scilly. These are:

- Children and young people
- Parents and carers
- Front-line practitioners

If you feel you would like to meet with the Independent Chair or invite him to a group meeting please feel free to contact him on: [jclements@cornwall.gov.uk](mailto:jclements@cornwall.gov.uk)

## **How can you help us?**

### **Our approach to Social Value**

We are currently reviewing our approach to Social Value and as such have drafted out a Social Value Policy and Supporting Guidance to the Policy. To help further inform our development of the Policy we would welcome your views. The Policy and Guidance can be found by ([clicking here](#)), and we would welcome your comments via this short survey accessed on that web page.

### **Our information on “How to sell to the Council” – what do you think?**

We would also welcome your comments in relation to details for suppliers and third parties around information and advice that is presented on our Council website in relation to “How to do business” with Cornwall Council. Please let us know your views via the ([Link here](#))

### **Updating our Supplier Data**

Finally we are currently undertaking a data cleanse project to help ensure that essential information that is held for suppliers is up to date and accurate. This enables us to efficiently pay and communicate with you using this accurate information.

You may therefore be contacted by the Compliance and Data Team in due course to confirm any existing or to obtain any missing information. Please can we ask you to cooperate with the team and return the information requested within the timescale set when they contact you.

If you have any queries regarding this please do contact the Compliance and Data Team at your convenience by either emailing [supplierdata@cornwall.gov.uk](mailto:supplierdata@cornwall.gov.uk), or speaking to the Project Manager Michelle Holladay on 01726 223550. Please quote 'MSF' in any correspondence.

### **Changes to Contract Management Practice**

We are reviewing our approach to Contract and Supplier Relationship Management at Cornwall Council. Consequently we will be seeking your views on our current Contract Management practice. If you are delivering a contract for the Council then please expect to receive a survey in early January 2018. If you receive a survey we would be very grateful if you could complete it.

## Unsubscribe

We hope that you have enjoyed reading this new Newsletter and you will be happy to receive future editions.

If you want to unsubscribe from future newsletters, or you feel you have received this Newsletter in error, we are happy to remove you from future emails. If you would want to unsubscribe please email us on:  
[responsible.procurement@cornwall.gov.uk](mailto:responsible.procurement@cornwall.gov.uk)

However, please be aware that if we need to contact you with vital information regarding your contract in the future, we will still be using your contact details.

## Future Newsletters and Feedback

We are keen to receive your feedback on how future newsletters might be improved. Please email any comments to  
[responsible.procurement@cornwall.gov.uk](mailto:responsible.procurement@cornwall.gov.uk)  
[www.cornwall.gov.uk/supplierdevelopment](http://www.cornwall.gov.uk/supplierdevelopment)

## Contact us

**Commercial Team,**  
Floor 3, South Wing,  
New County Hall, Truro, TR1 3AY

Telephone: 01872 323779

Fax: 01872 323507

[responsible.procurement@cornwall.gov.uk](mailto:responsible.procurement@cornwall.gov.uk)

