

Privacy Notice



Anti-Social Behaviour Team – Online Reporting

The categories of the information that we collect, process, hold and share include:

Personal identifiable data for victims of anti-social behaviour. This may include:

- Full name
- Address
- Email
- Contact number

Additional information collected will include:

- Date and time of anti-social behaviour (ASB) incident
- Location
- Witness details
- Summary of incident
- Who the incident has been reported to
- How the incident has affected you

Why we collect and use this information

Cornwall Council has a dedicated Anti-Social Behaviour Team who work collectively with the Police and other partners to tackle anti-social behaviour.

The information we collect is used for the following:

- To record incidents of anti-social behaviour
- To identify locations of where anti-social behaviour occurs
- To identify perpetrators of anti-social behaviour to provide support or enforce where necessary
- To provide appropriate support and protection to victims of anti-social behaviour, including carrying out victim risk assessments
- To carry out the initial investigation and collect appropriate evidence in order to enforce if and when necessary
- Explore and provide appropriate enforcement tools and engagement interventions that are proportionate to the anti-social behaviour reported
- Contact other partnership agencies that have tools and powers that can be utilised in order to effectively tackle anti-social behaviour.

The lawful basis on which we use this information

Our lawful reason to collect and use this information is that it is necessary for the prevention and detection of crime as stated in the Crime and Disorder Act 1998.

Article 6(1)(c) - processing is necessary for compliance with a legal obligation to which the controller is subject.

Article 9(2)(f) - processing is necessary for the establishment, exercise or defence of legal claims or whenever courts are acting in their judicial capacity.

Storing this information

Information is stored on our internal systems with restricted access. Data is reviewed and deleted in line with Cornwall Council's retention policy.

Who we share this information with and why

Where necessary, data in relation to anti-social behaviour is shared with partner agencies for the reasons already detailed above - Section 115 of the Crime & Disorder Act 1998 provides that any person can lawfully disclose information where necessary or expedient for the prevention or detection of crime.

Requesting access to your personal data and your rights

Your personal information belongs to you and you have the right to:

- be informed of how we will process it
- request a copy of what we hold about you and in commonly used electronic format if you wish (if you provided this to us electronically for automated processing, we will return it in the same way)
- have it amended if it's incorrect or incomplete
- have it deleted (where we do not have a legal requirement to retain it)
- withdraw your consent if you no longer wish us to process it
- restrict how we process it
- object to us using it for marketing or research purposes
- object to us using it in relation to a legal task or in the exercise of an official authority
- request that a person reviews an automated decision where it has had an adverse effect on you

You are legally entitled to request access to any information about you that we hold, and a copy using the subject access request. Use the links below to find out more:

[Data Protection web page](#)

[Rights of Access, Rectification and Erasure Request](#)

Contact details of the Data Protection Officer

If you would like to discuss anything in this privacy notice, please contact:

Data Protection Officer

Address: Data Protection Team,
Cornwall Council,
County Hall, Truro, TR1 3AY

Telephone: 01872 326424

Email: dataprotection@cornwall.gov.uk

Further information

If you have concerns about the use of your personal data, the Information Commissioners Office is an independent body set up to uphold information rights in the UK. They can be contacted through their website: www.ico.org.uk or their helpline on 0303 123 1113, or in writing to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

For more information about your rights:

<https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

To complain to the Information Commissioner's Office:

<https://ico.org.uk/concerns/>

If you would like to know more about Resilient Cornwall, including Cornwall Fire & Rescue Service, the information we hold about you and how we handle that information and keep it safe:

www.cornwall.gov.uk/fire

To find out more about the data collection requirements placed on us by the Home Office (for example; regarding incidents and prevention work) go to

<https://www.gov.uk/government/collections/fire-statistics>