

3. CASE STUDY

Area Based Study – Saltash and Torpoint

The Saltash and Torpoint Community Network Area covers an area in the south east of Cornwall stretching from St Ann’s Chapel in the north to Penlee Point in the south. It includes the towns of Saltash and Torpoint. The large conurbation of Plymouth lies within 6 miles of both these towns. The combined population of the Community Network Area is 44,134, which is significantly larger than either the Bodmin or Helston and Lizard Community Network Areas. The Community Network Area is based around the 6 electoral divisions of Callington, Calstock, Burraton and Landulph, Saltash, Rame and Torpoint. There are 7 members represented in this area, with 2 being based in Saltash.



The main towns of Saltash and Torpoint have populations of 14,964 and 8,457 respectively. Both towns possess close economic ties with Plymouth, although it must be noted that the Saltash and Torpoint Community Network Area also covers rural and dispersed population settlements and the northern border of the area is around 20 miles from Plymouth.

Some of the key demographic and socio-economic indicators are:

1. 13% of the working population work in the manufacturing sector
2. The key feature outlined in the Mosaic data is ‘rural isolation’, although suburban comfort is also strongly represented
3. Only 2% of properties are socially rented, with 85% being privately owned or rented
4. 53% of the population live in urban, town and fringe or built-up village areas

3.1 Localism in action: *access, influence and participation*

Access

This is an area that has been discussed at length in the previous case studies, although it is important to acknowledge the role that digital technology could play in supporting the Community Access Points. Through looking at technological mediums through which people can access their services even through their own TV set, as well as through the

Internet, it should be possible to underpin the physical access points that will be stationed throughout the Community Network. While it must be understood that not all services can be adequately accessed through these types of mediums, technological solutions will give a great value add to future Community Access Points.

Within the Torpoint and Saltash Community Network Area, the main Community Access Points would be located in Saltash. Torpoint along with 8 other part-time Community Access Points located throughout the area. The number of Community Access Points would be higher than in other areas due to the higher population within the area.

Map 4. The proposed Saltash and Torpoint Community Network Area



a strong sustainable community for one and all

Influence

Within the Community Network Areas there will be significantly greater opportunities to influence certain aspects of service delivery and scrutiny over strategic services. This can be broken down into 2 key areas:

1. Needs assessment
2. Access and information points

Needs assessment

Needs assessment can be measured in both a direct and indirect manner, and taken as a whole it can provide an adequate measure and framework of community needs and aspirations in any given locality.

At present there are substantial amounts of back office data contained within the Super Output Area (SOA) datasets that can provide socio-economic indicators down to the street level. It is this kind of locality-specific data that will be key to ensuring that the work of the Community Network Areas will concentrate on issues that are important to local people and that scarce resources are allocated appropriately.

Access and information points

There will also be opportunities for people to make contact with physical access points where face-to-face needs assessment can take place. This is particularly

important in areas such as social care, where remote needs analysis is not always possible or desirable.

Participation

Public participation is a crucial element of the Community Network Area model. The Community Network forums in the Torpoint and Saltash Community Network Area would take place in the same 10 areas as the Community Access Points.

3.2 The role of members

The role of the members within the Saltash and Torpoint Community Network Area is absolutely vital to ensure that the residents that live within this area are adequately represented. Given the greater degree of devolution that will occur, the councillors will have a strengthened role in defining key service delivery areas and ensuring that community wants and needs are articulated in the community plan.

3.3 The community networks

The community networks in the Saltash and Torpoint Community Network Area will be comprised of a convening board made up from the 7 elected members.

Typical examples of the type of issues that will be discussed can be seen in diagram 2.

Diagram 2. Example agenda for Saltash-Torpoint Community Network Area Forum

CORNWALL COUNCIL
TORPOINT COMMUNITY NETWORK FORUM

Date and Time of Meeting: **Friday 6 February 2009 – 7.00 pm**
Venue: **Torpoint Library, Fore Street, Torpoint**

AGENDA

- 1. APOLOGIES FOR ABSENCE**
- 2. DECLARATIONS OF INTEREST**
- 3. PUBLIC QUESTIONS – The meeting will commence with an informal session of questions from the public lasting up to 45 minutes**
- 4. ITEMS FOR DECISION**
 - 4.1 Minutes of the Meeting held on 7 November 2009 (attached)
 - 4.2 Torpoint Library – Proposed Refurbishment (Library Manager/Council Planning Officer) (P1-P3)
 - 4.3 Highways – Proposal for new Homezone – Fore Street (Divisional Surveyor) (P4-P6)
 - 4.4 Community Area Agreement – Revision of ‘Strong and Sustainable Community’ Targets 2009-10 (Chief Inspector) (P7-P16)
- 5. ITEMS FOR DISCUSSION**
 - 5.1 Use of Antony Hill by Heavy Good Vehicles (Divisional Surveyor)
 - 5.2 Additional Naval Accommodation at HMS Raleigh (Council Planning Officer) (P17-P19)
 - 5.3 Torpoint & Saltash Extended Services Development Plan (Head – Torpoint Community School/Chair of Governors) (P20-P23)
- 6. INFORMATION ITEMS**
 - 6.1 Changes to Ferry Crossing Timetable (Plymouth City Council Officer/Cornwall Council Officer) (P24-P26)
 - 6.2 Update on Proposals to Change Library Open Hours (Library Manager) (P27-P30)

7. UPDATE REPORTS

7.1 Feedback from Torpoint Ferry Joint Committee Meeting 23 January 2009

7.2 Feedback from Cornwall Strategic Partnership Meeting 5 February 2009

7.3 New Issues from Forum Members (maximum 5 minutes)

(Please note Forum Members to provide written report 5 days prior to the meeting, no more than 500 words)

8. COMMUNITY EVENTS

8.1 Torpoint Faith Network Meeting 23 February 2009 at 7.00 pm

8.2 Torpoint Parish Council Meeting 9 March 2009 at 2.00 pm

8.3 Torpoint Women's Institute Annual Forum Meeting 10 March 2009 at 2.30 pm

9. ANY OTHER BUSINESS RAISED BY COUNTY COUNCILLORS WHICH THE CHAIRMAN CONSIDERS TO BE OF URGENCY

ALAN LEGAL
Cornwall Council Solicitor

NB: The meeting will be preceded by an information networks session commencing at 6.00 pm.

Enquiries on this agenda to Anne Agenda on (01872) 322137 or at anneagenda@cornwallcouncil.gov.uk

TORPOINT COMMUNITY NETWORK REPRESENTATIVES

Full Representatives

CC Member Torpoint

CC Member Rame

Chairman of the following Parish Councils:-

Deviack

Maker with Rame

Millbrook

Sheviack

St John

Torpoint

Co-opted Representatives

Voluntary Sector Representation

Faith Representation

Economic Forum Representation

Local Involvement Network Representation

Housing Trust Representation

GP Locality Forum Representation

Cornwall Primary Care Trust Board Representation

Children Young People's Partnership Representation

Local Young People's Forum

Support as required

Community Development Officer

Divisional Surveyor

Heads—local Primary and Secondary Schools
 Inspector Devon and Cornwall Police
 Cornwall Primary Care Trust
 Library Manager
 Fire Service Divisional Officer
 Other County Council/Plymouth City Council officers/
 partnership officers as required.

3.4 Partners

The role of partner organisations within the Saltash and Torpoint Community Network Area will be of paramount importance. Other key public sector bodies will be encouraged to participate in the decision making process, along with local community and voluntary organisations. The role of parish and town councils will play a fundamental role in the formulation of the community plan for the area.

3.5 Outcomes

The outcomes will be measured through the following processes; the community plan, mini LAA outcomes for the community network, and the contribution of the area to the overall aims of the Cornwall-wide LAA.

3.6 Devolved services

The Saltash and Torpoint Community Network Area will have service requirements that are different to many other Network Areas throughout Cornwall. The area is characterised by its close proximity to the town of Plymouth, and this in consequence has an impact on the travel to work patterns of its residents as well as their service requirements. The area is also characterised by 2 small urban conurbations that are surrounded by largely rural and dispersed population settlements. The town of Tavistock in Devon is more

accessible to residents in the north eastern part of the Community Network Area than either Plymouth or Liskeard.

Given the particular needs of this area, the following services could play an important role in helping to define what may be incorporated into the community plan:

Travel plans; development and monitoring of travel plans.

Regeneration; the Saltash and Torpoint Community Network Area will have an economic development/regeneration plan specifically (although not exclusively) aimed at the most deprived wards in the area. This would take the form of a change document that sets out plans and actions in the area. Strategic guidelines would be set but there would be community teams dedicated to tailoring the plans to specific community requirements.

Public transport; given the close proximity of the Network Area to Plymouth, it would be important to ensure that there is some local discretion over the services being operated, and potentially additional routes could be added through locally managed budgets.

Community and adult education; local discretion over delivery, hours, courses and location desirable in areas of need and deprivation. This would be delivered within a strategic framework.

Community cohesion; community cohesion strategies will be incorporated into the community plan to ensure that the diversity of people’s different backgrounds and circumstances is appreciated and positively valued.

Sports and recreation; currently administered at the district level, there are strong arguments for discretion and delivery at the local level within predefined boundaries.

Recycling provision; there should be significant scope for network community areas to innovate and receive financial incentives for greater efforts in provision.

There are many other services that could be devolved down to the Community Network level, but this list simply serves to illustrate the types of services that could be influenced in the new Community Network Area.

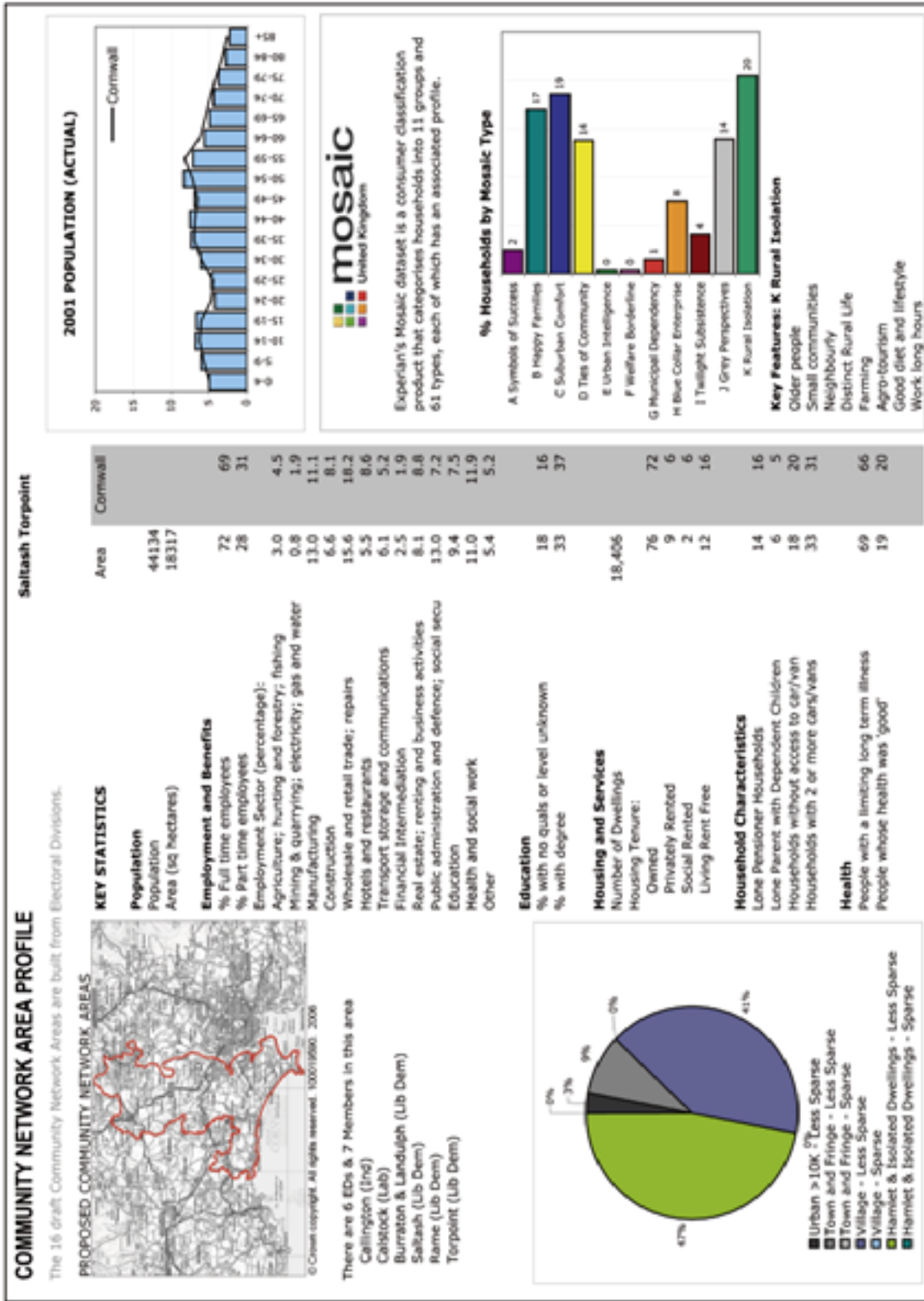
3.7 Support structures

There will be an area support team dedicated to supporting the role of the local members within the area. The team will consist of a community development officer based in Saltash, who would be supported by administrative personnel. They would in turn be supported by member services that would be centrally based. The teams and the members will

also benefit from greater ICT solutions that will allow access to key service data within the new authority. The community development officers would be responsible for:

- The forums
- The community plans
- New local initiatives
- Partnership working
- Strategic liaison
- Managing grants

The community development officer would be based in Saltash, although he/she will be responsible for engagement throughout the Community Network. He/she will, along with the local members, act as local champions and will have an important networking role to enact within the Community Network Areas. The team would be supported by the staff manning the Community Access Points. The work of the community development officers would be supervised and coordinated by one of the 4 community development managers throughout the county.



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