

Reference Number: 101004427214

Response provided under: Freedom of Information Act 2000

Request & Response:

Request in bold:

Under the Freedom of Information Act, please could you provide the following information for the last full year for which records are kept; the number of complaints received for the following categories (or your equivalent):

a) Vibration

b) Low Frequency Noise (Tonal)

For each of the above categories, please provide a breakdown for:

- 1. No statutory nuisance found**
- 2. Nuisance found, formal warning issued**
- 3. Noise Abatement Notice issued**

Please provide the guidance or applicable criteria used in the assessment of the above which shows the levels at which you would deem a statutory nuisance to have arisen.

Please could you provide any documentation held for noise abatement notices served for the above which include pumps, boilers or fans and redacting any information deemed necessary by the council.

In addition I would be grateful if you could provide information on what action your authority can take to abate a nuisance where a complaint of statutory nuisance has been made; and found to be true when the nuisance arises from mechanical noise but the property in question belongs to the council or forms part of the housing stock owned or managed by the council. Please provide the relevant guidance or assessments used in such instances.

Response in plain text:

We have not served any notices for vibration or low frequency noise in the last year.

We would not issue a formal warning for any nuisance complaint. The legislation is very clear that should we identify a nuisance exists then the local authority shall serve a notice, therefore we do not issue formal warnings.

Information provided by: Neighbourhoods & Public Protection

Date of response: 10.05.19