



**Reference Number:** FOI-101004513402

**Response provided under:** Freedom of Information Act 2000

**Request and response:**

**1. Which software provider does your LA use to manage National Client Caseload Information System (NCCIS) returns to DfE?**

Section 21 of the Freedom of Information Act 2000 states that where the information is reasonably accessible to the applicant by other means, the right to request the information from a public authority under the Freedom of Information Act 2000 does not apply.

Therefore, the information you requested is available from the Due North Contracts site, on the link below

**2. How much do you pay the software supplier annually for support and maintenance?**

Section 21 of the Freedom of Information Act 2000 states that where the information is reasonably accessible to the applicant by other means, the right to request the information from a public authority under the Freedom of Information Act 2000 does not apply.

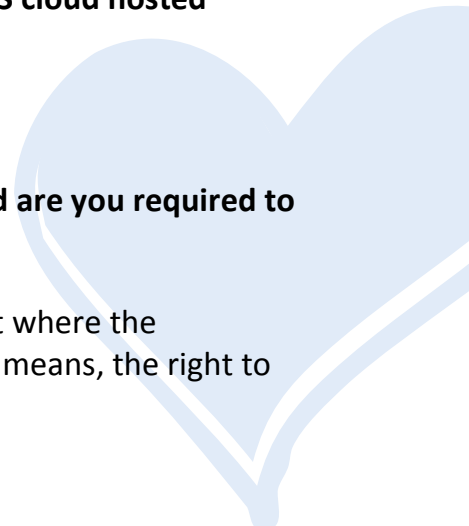
Therefore, the information you requested is available from the Due North Contracts site, on the link below

**3. Is the solution hosted internally/locally or delivered as a SaaS cloud hosted solution?**

The system is based with the supplier.

**4. When is the contract due for renewal and what notice period are you required to give?**

Section 21 of the Freedom of Information Act 2000 states that where the information is reasonably accessible to the applicant by other means, the right to



request the information from a public authority under the Freedom of Information Act 2000 does not apply.

Therefore, the information you requested is available from the Due North Contracts site, on the link below

**5. Does your system currently integrate with other children's services systems e.g. Education and Social Care case management systems?**

No, it is held with the supplier.

**6. Who is the contract manager responsible for market engagement when the contract ends?**

All contact comes through Due North.

Please see the Link below to the Contract Register Due North.

<https://procontract.due-north.com/ContractsRegister/ViewContractDetails?contractId=7e23324c-b34d-e611-8114-000c29c9ba21&p=696a9836-1895-e511-8105-000c29c9ba21>

**Information provided by:** Together for Families

**Date of response:** 15<sup>th</sup> July 2019