



Reference Number: FOI-101004510965

Response provided under: Freedom of Information Act 2000

Request:

Given the following information from the 2011 Census. 97.9% of people living in Truro Moresk speak English. The other top languages spoken are 0.4% All other Chinese, 0.2% Polish, 0.2% Bengali, 0.2% Arabic, 0.2% German, 0.1% French, 0.1% Thai, 0.1% Cornish, 0.1% Spanish. 96.6% of people living in Bodmin East speak English. The other top languages spoken are 1.0% Polish, 0.5% Portuguese, 0.5% Tagalog/Filipino, 0.3% Cornish, 0.2% Italian, 0.2% Hungarian, 0.1% Turkish, 0.1% Latvian, 0.1% Slovak 98.4% of people living in Cornwall speak English. The other top languages spoken are 0.4% Polish, 0.1% Lithuanian, 0.1% German, 0.1% Cornish, 0.1% Portuguese, 0.1% All other Chinese, 0.1% French, 0.1% Tagalog/Filipino.

Please supply the total cost to the ratepayer of language services provided by Cornwall Council supporting and promoting the above languages, from 2011 to 2020 and any projected costs, with the exception of Cornish language dept, which you have already supplied.

If available please include direct and indirect costs incurred by Cornwall Council supporting and promoting the above languages eg; Staffing levels and salary, staff training (at Cornwall Council), meetings, school visits and support, publicity and support literature.

Response:

Comensura – Interpretation and Translation services

We are unable to separate the costs per year, but can provide the information in costs per financial year. We have collated the annual amounts received by Comensura for Language Support, which is therefore the cost incurred by Cornwall Council in relation to interpreters for the period April 2011 to May 2019. These costs below account for the direct and indirect costs incurred by Cornwall Council supporting and promoting languages.



These figures do not include the assignments associated expense and mileage claims.

Financial Year	Amount
2011/12 (April 11 onwards)	£17,438.05
2012/13	£30,565.86
2013/14	£50,870.27
2014/15	£31,482.78
2015/16	£44,264.16
2016/17	£29,975.22
2017/18	£60,197.41
2018/19	£63,656.82
2019/20 to May 19	£14,193.94
	£342,644.51

We are not able to provide any projected costs.

Language Line – Interpretation services

We are unable to provide the data back to 2011, but can provide the data back to 2014. We are unable to provide the data specifically into the each language, but can provide an overview of the languages requested and the amount they have been requested.

Financial Year	Amount	Language and count
2014/15	£541.00	Russian 11 Polish 2 Hungarian 1 Lithuanian 1
2015/16	£766.00	Polish 18 Hungarian 8 Mandarin 3 Lithuanian 2 Arabic 1 Bengali 1 Farsi 1 Portuguese 1
2016/17	£1,044.00	Sorani 17 Polish 15 Kurdish 12



		Russian 6 Lithuanian 3 Bengali 1 Bulgarian 1 Mandarin 1 Portuguese 1 Romanian 1
2017/18	£358.00	Bulgarian 5 Polish 4 Sorani 4 Bengali 1 Kinyarwanda 1 Lithuanian 1 Mandarin 1 Romanian 1 Russian 1 Sudanese Arabic 1
2018/19	£2,054.00	Sudanese Arabic 33 Romanian 20 Tagalog 9 Arabic 6 Polish 6 Portuguese 3 Lithuanian 2 Mandarin 2 Slovak 2 Bulgarian 1
£4,763.00		

We are not able to provide any projected costs.

Information provided by: Strategy and Engagement, Cornwall Council

Date of response: 25/07/19