

**Reference Number:** 101004564320

**Response provided under:** Environmental Information Regulations 2004

**Request & Response:**

**Request in bold:**

Response in plain text:

**Can you please tell me how the highways team arrived at this statement, to be reported to cabinet next week in relation to a Camelford bypass: "88% (of local people) support "a bypass and the removal of HGVs from the town centre"**  
**I would like to know**

**1. What was the total sample size?**

41 responses

**2. On (or between) which dates was this survey undertaken?**

5 February – 2 April 2018

**3. Traffic congestion is at its peak during the summer months - were any surveys undertaken at different times of the year, to get a more balanced view of local opinion?**

No

**4. Were any other questions asked, eg without the prompting words "removal of HGVs from the town centre?"**

See attached questionnaire

**5. Were any questions asked about the impact of a bypass on climate change, and if so what were the responses?**

See attached questionnaire

**6. Please can you let me have a full copy of all of the questions and answers generated by this public engagement exercise.**

See attached summary document.

Please note - The source of these figures is the public consultation we held to get people's view on the draft Camelford Air Quality Management Area Action Plan. The consultation ran from 5 February – 2 April 2018. So it wasn't a survey about getting a bypass, it was about the whole action plan and the bypass was one of the proposed actions. In order to help us understand people's thoughts on the proposed actions, we produced the attached survey questionnaire which was available to complete online or download from the website. We held a public drop in session where people gave their views both verbally and in writing. People could also write or email us, there was no requirement to use the form. The consultation was open to anyone who wanted to respond, not just residents of Camelford.

**Information provided by:** Neighbourhoods & Public Protection

**Date of response:** 13.08.19



## **Camelford Air Quality Action Plan consultation**

### **Thank you for taking the time to complete this survey**

Once the consultation closes on 2 April, we will consider all the comments and suggestions we've received. The action plan will then be finalised and published.

Please return your completed survey questionnaire by Monday 2 April 2018, to:

Environmental Protection  
Cornwall Council One Stop Shop  
Dolcoath Avenue  
Camborne  
TR14 8SX

Please contact us if you need this questionnaire in another format or language, for example large print or easy read.

- Email: [comments@cornwall.gov.uk](mailto:comments@cornwall.gov.uk)
- Telephone: 0300 1234 100
- Cornwall Council, County Hall, Treyew Road, Truro TR1 3AY

### **Fair Processing Notice**

The information you provide will be treated in the strictest of confidence and may be passed on to other services within the Council, who will use it for the same purposes.

The information you provide on this form will be processed in accordance with the requirements of the Data Protection Act 1998 and will not be passed onto any third party.

At all times, it will be treated as confidential and used only for the purpose of Equality Monitoring.

All personal information held by Cornwall Council is held safely in a secure environment.

# Camelford air quality action plan consultation questionnaire

Please tell us what you think about Camelford air quality action plan.

Long term monitoring has shown that some parts of Camelford have poor air quality, caused by traffic travelling through the town on the A39. Camelford was declared an Air Quality Management Area in January 2017 and we have now drawn up a draft action plan of measures to improve air quality in the town.

Full details can be found in the Camelford Action Plan Consultation Report however the proposed measures are given below:

1. Work with Cornwall Council Transport and Infrastructure to investigate bypass option
2. Work with Cornwall Council Transport and Infrastructure to investigate alternative HGV route
3. Work with hauliers to reduce through HGV traffic
4. Launch Eco Stars scheme to help fleet operators improve efficiency and reduce emissions
5. Encourage and promote local car share
6. Encourage and promote alternative forms of transport
7. Promote the use of low emission vehicles in Camelford, including existing electric vehicle charging in the main car park
8. Work with Cornwall Council Transport and Infrastructure to promote sustainable school travel
9. Work with Cornwall Council Transport and Technology to upgrade the efficiency of the current bus fleet and increase the frequency of low emissions bus services serving Camelford to other areas.
10. Work with Cornwall Council Parking Enforcement to enforce no parking (yellow line) on A39 to reduce traffic congestion.
11. Investigate use of signage, including variable message signs to promote air quality improvement messages including: anti-idling; alternative mode and route awareness; pollution levels; and personal contribution to pollution.
12. Targeted air quality information campaign for the most vulnerable groups, and improve the awareness within specific settings e.g. schools, care homes and childcare settings
13. Targeted vehicle anti-idling campaign
14. Investigate implementing advisory or mandatory engine switch off/anti-idling zones within Camelford

## About you

### Question 1:

**Please let us know in what capacity you are responding.**

Please tick any of the boxes that apply to you:

- I live in Camelford
- I work in Camelford or own a business in the town
- I regularly drive through Camelford

### Question 2:

**What do you think about the measures proposed in the action plan?**

Please use the table below to let us know whether you think the actions listed will help improve air quality in Camelford.

Please tick one answer for each action.

|   | Yes | No | Maybe | Don't know |
|---|-----|----|-------|------------|
| 1. Working with partners to investigate bypass option   |     |    |       |            |
| 2. Working with partners to investigate alternative HGV route                                 |     |    |       |            |
| 3. Working with hauliers to reduce through HGV traffic  |     |    |       |            |
| 4. Launching Eco Stars scheme to help fleet operators improve efficiency and reduce emissions |     |    |       |            |
| 5. Encouraging and promoting local car share  |     |    |       |            |
| 6. Encouraging and promoting alternative forms of transport                                   |     |    |       |            |

|  |  |  |  |  |
|--|--|--|--|--|
| 7. Promoting the use of low emission vehicles in Camelford, including existing electric vehicle charging in the main car park  |  |  |  |  |
| 8. Promoting sustainable school travel   |  |  |  |  |
| 9. Working with partners to upgrade the efficiency of the current bus fleet and increase the frequency of low emissions bus services serving Camelford to other areas                                |  |  |  |  |
| 10. Enforcing no parking (yellow line) on A39 to reduce traffic congestion   |  |  |  |  |
| 11. Investigating use of signage to promote air quality improvement messages. Including: anti-idling, alternative mode and route awareness, pollution levels, and personal contribution to pollution |  |  |  |  |
| 12. Targeted air quality information campaign for the most vulnerable groups, and improving the awareness within specific settings e.g. schools, care homes and childcare settings                   |  |  |  |  |
| 13. Targeted vehicle anti-idling campaign  |  |  |  |  |
| 14. Investigating engine switch off/anti-idling zones within Camelford   |  |  |  |  |

### Question 3:

#### Tell us which actions you would most like to see happen?

Please pick the 5 actions you would most like to see happen:

- Working with partners to investigate bypass option
- Working with partners to investigate alternative HGV route
- Working with hauliers to reduce through HGV traffic
- Launching Eco Stars scheme to help fleet operators improve efficiency and reduce emissions
- Encouraging and promoting local car share
- Encouraging and promoting alternative forms of transport
- Promoting the use of low emission vehicles in Camelford, including existing electric vehicle charging in the main car park
- Promoting sustainable school travel
- Working with partners to upgrade the efficiency of the current bus fleet and increase the frequency of low emissions bus services serving Camelford to other areas
- Enforcing no parking (yellow line) on A39 to reduce traffic congestion
- Investigating use of signage to promote air quality improvement messages. Including: anti-idling, alternative mode and route awareness, pollution levels, and personal contribution to pollution
- Targeted air quality information campaign for the most vulnerable groups, and improving the awareness within specific settings e.g. schools, care homes and childcare settings
- Targeted vehicle anti-idling campaign
- Investigating engine switch off/anti-idling zones within Camelford

**Question 4:**

**How else could air quality in Camelford be improved?**

Please use the comment box below, to tell us if you have any other ideas or suggestions that could be included in the action plan to improve air quality in Camelford.

**Question 5:**

**Please use the comment box below if you have any other comments on air quality in Camelford:**

## **Equality monitoring**

Equality monitoring is a useful tool to help us plan, improve and possibly change the way we deliver services.

Equality monitoring is good practice and key to ensuring that our service delivery is continually improving by increasing our knowledge about the customers we serve and their potential needs.

By collecting monitoring information we are able to provide evidence that we are reaching people that need our services and identify when we are not.

Meaningful equality monitoring information assists us to:

- Understand who is and who isn't using our services
- Plan new or changed services and measure their effectiveness
- Highlight satisfaction levels with your services
- Show if any policies, facilities or services are not taking into account equality issues
- Improve our reputation as an equal and fair provider of goods and services
- Improve our reputation as a fair employer who provides equality of opportunity

Cornwall Council is committed to ensuring that our services, policies and practices are free from discrimination and prejudice and that they meet the needs of all the community. For us to check we are providing fair and effective services, we would be grateful if you would answer the questions below. Thank you for your assistance.

You are under no obligation to provide the information requested, but it would help us greatly if you do.

Please tell us about yourself in the following questions.

### **Privacy statement**

The data you are providing is being collected by Cornwall Council as data controller in accordance with the data protection principles contained within the Data Protection Act 1998.

The information you provide will be treated as confidential, will not be shared with third parties and will only be used for the purposes of the Citizen's Advice Cornwall consultation.

All personal information held by Cornwall Council is held safely in a secure environment.

You are under no obligation to provide the information requested in the following questions but it would help us if you do.

## About you

Please tell us your postcode:

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Please give your age:

- 19 and under
- 20-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70+

How do you describe your sex?

- Female
- Male
- Other

How do you describe your ethnic origin? (Please read carefully before selecting the ethnic group that you feel most closely reflects your background).

- Asian or Asian British
- Black or Black British
- Cornish
- Mixed (e.g. White and Asian)
- White (e.g. British, Scottish)
- Other Ethnic Group

Do you consider yourself to have a disability?

- Yes
- No

Is there anything we can do or put in place which would make it easier for us to offer you an equal service? For example documents in large print, hearing loop. Please use the space below:

Do you need someone to help you understand information?  
For example: someone to read documents with you or an interpreter.  
Please use the space below:

It would help the Council to know of any barriers you have faced when dealing with us. Please use the space below:

**Thank you for completing the survey.**

Please return your completed survey questionnaire  
by Monday 2 April 2018, to:

Environmental Protection  
Cornwall Council One Stop Shop  
Dolcoath Avenue  
Camborne  
TR14 8SX

## **Camelford Air Quality Consultation Summary**

A total of 41 responses to the online consultation were received (35 of those completed the questionnaire). Six leaflets were returned and in addition three letters and 1 email were received. There were 55 people in attendance at the drop in session on 6<sup>th</sup> March who provided verbal and written comments.

### Results of online survey

#### **Question 1:** About you

Of the 38 people that answered this question (more than one answer could be provided), 55% regularly drive through Camelford and 52% live in the town. 15% of responses to this question were also received from people who work in Camelford.

#### **Question 2:** What do you think about the measures proposed in the action plan?

A total of fourteen measures were suggested as part of the consultation. Respondents were asked which of the measures they thought would improve air quality in the town. The most popular option was to investigate the bypass option, closely followed by the option to investigate an alternative route for HGVs. Many people also thought that improving the efficiency and frequency of the current bus fleet was important as well as better enforcement of parking on yellow lines.

Respondents were also asked which measures they thought would not improve air quality. An engine anti-idling zone in Camelford was the least popular idea followed by a campaign targeted at reducing engine idling and promoting local car share. Promoting the use of low emission vehicles and the existing electric charging point, and investigating signage to promote air quality improvement messages were equally unpopular with residents.

Respondents were unsure about the Eco Stars scheme to help business fleet operators improve emissions or promoting sustainable school travel.

#### **Question 3:** Pick the 5 actions you would most like to see happen

The five most popular actions were:

1. Investigating the bypass option
2. Investigating an alternative HGV route
3. Working with hauliers to reduce through HGV traffic
4. Enforcing no parking on the yellow lines on the A39
5. Improving the efficiency and frequency of bus services

**Question 4:** How else could air quality in Camelford be improved?

Although this question asked for other ideas about improving air quality, many respondents used this to promote their thoughts on the bypass. However a few new ideas were raised including:

- Block off the A39 from the car park to Co-op at weekends and divert the traffic
- Remove the pavements to increase roadspace
- Display live air quality data for drivers to encourage them to use the A30
- Introduce a 20mph speed limit through the town
- Introduce an electric car club
- Provide a link from Camelford to Bodmin Moor and the Camel Trail (enabling pedestrian and cycle link to Bodmin)

**Question 5:** Do you have any other comments about air quality in Camelford?

Most responses again take the opportunity to call for a bypass.

Cornwall Council Public Health Service commented that increasing active travel would be beneficial in Camelford in terms of improving air quality and health. In Bodmin CNA, 28% of children measured in the National Child Measurement Programme were found to be overweight or obese and 14.4% of patients are registered as obese on the Chronic Disease Register, compared to 11.8% average for Cornwall. 54.7% of adults across Cornwall are classified as physically active, below the England average of 57%. Linking with the Camel trail would provide an opportunity to help to address some of these health and wellbeing challenges by providing opportunity for active travel and physical activity. Public Health also suggest improving Workplace Travel Planning within the town.

Written responses

A total of 10 written responses were received. These were similar to the online responses received. All but one of the respondents supported a bypass, however other options are supported including working with hauliers to re-route HGVs, a targeted vehicle anti-idling campaign and improvements to the bus fleet.

**Summary**

Clearly most residents and businesses support the option of a bypass. However, whilst Cornwall Council has committed to exploring this option, it is not a quick solution and no funding to develop a business case or construct a bypass is in place. Even if the bypass becomes a reality, it is likely to take up to ten years from now before it is open. In the meantime, we still need to act to improve air quality in Camelford and this is the reason for suggesting other options which

are likely to be required to help improve air quality until a decision is made on the bypass.

Changing behaviour is likely to be one of the most effective measures to improve air quality. Many responders felt that the problems were caused by holiday traffic and HGVs, however we know that 45% of pollution is caused by private diesel cars. Therefore, everyone has a role to play in causing the pollution problems as well as solving them. If we can all make changes to our travel behaviour we would all see the benefits.

Vehicles waiting at the traffic lights and to pass through the 'pinch point' at High Street are clearly contributing to the problem and are also a source of frustration for other road users and pedestrians. Despite the fact that an anti-idling scheme was one of the least popular ideas amongst respondents, if enough people can be persuaded to switch off their engines when waiting at the traffic lights this could have a positive impact on air quality.

The Air Quality Action Plan will now be updated taking the responses into consideration, and the final plan will be published in due course.