



**Reference Number:** FOI-101004712394

**Response provided under:** Freedom of Information Act 2000

**Request and response:**

**1. Name of Authority**

Cornwall Council

**2. Do you currently have an electronic record system(s) in place for social care case management?**

Section 21 of the Freedom of Information Act 2000 states that where the information is reasonably accessible to the applicant by other means, the right to request the information from a public authority under the Freedom of Information Act 2000 does not apply. Therefore, the information you requested is available from the Due North Contracts site, on the link below:

<https://procontract.duenorth.com/ContractsRegister/ViewContractDetails?contractId=da719157-b44d-e611-8114-000c29c9ba21&p=696a9836-1895-e511-8105-000c29c9ba21>

**3. Do you have a case management system for**

- a. **Childrens Services,**
- b. **Adults Services or**
- c. **both?**

C – Both

**4. If yes what is the name of your system and provider for each service?**

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**5. How much are you currently spending on this system annually for licensing and support fees?**

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**6. How many users does your case management system have? (an estimation if unsure)**

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Therefore, the information you requested is available from the Council's Disclosure Log:

<https://www.cornwall.gov.uk/media/38092043/social-care-case-management-contract.pdf>

**7. How is your system hosted?**

Section 21 of the Freedom of Information Act 2000 states that where the information is reasonably accessible to the applicant by other means, the right to request the information from a public authority under the Freedom of Information Act 2000 does not apply.

Therefore, the information you requested is available from the Council's Disclosure Log:

<https://www.cornwall.gov.uk/media/38092043/social-care-case-management-contract.pdf>

**8. What is the date of contract expiry for the system(s)?**

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**9. Are you currently reviewing your system?**

Not currently

**10. If yes, who is the person responsible for conducting that review?**

Not applicable

**11. Do you intend to go to tender for a new system (if applicable)?**

Not in the foreseeable future

**12. If yes, when will this be?**

- a. 2020,
- b. 2021

Not applicable

**13. If yes what procurement route do you intend using:**

- a. Open Tender
- b. Framework
- c. Other
- d.

Not applicable

**14. If you intend to use a framework what framework will it be**

Not applicable

**15. What is the name and email address of the person responsible for the IT strategy in your authority?**

Steve Elsworthy  
Interim Head of Information Services

**16. What is the name and email address of the person responsible for procurement of Social Care systems in your authority?**

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**Information provided by:** Together for Families | Information Services

**Date of response:** 18<sup>th</sup> December 2019